Department of Homeland Security Office of Inspector General

Use of Risk Assessment within Secure Flight

(Redacted)





OFFICE OF INSPECTOR GENERAL

Department of Homeland Security

Washington, DC 20528 / www.oig.dhs.gov

July 6, 2015

The Honorable Peter Neffenger MEMORANDUM FOR:

Administrator

Transportation Security Administration

John Roth John Roth Inspector General FROM:

SUBJECT: Use of Risk Assessment within Secure Flight -

> Redacted, OIG-14-153 OSC File No. DI-14-3012

Attached for your information is the redacted version of our Sensitive Security Information (SSI) final letter report: Use of Risk Assessment within Secure Flight. We issued the SSI version of this report to the Department on September 9, 2014, and closed Recommendation 2 because of the Transportation Security Administration's (TSA) corrective actions to address the intent of this recommendation.

After issuing the report, TSA has implemented additional plans and taken corrective actions to address the remaining report recommendations. Based on TSA's responses, Recommendations 1 and 3 are currently resolved and open.

We coordinated a sensitivity review of the SSI final letter report with TSA and have reached agreement on the appropriate redactions. We are now making the redacted report public and will publish it on our website.

Please call me with any questions, or your staff may contact Anne L. Richards, Assistant Inspector General for Inspections, at (202) 254-4100.

Attachment



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SEP 0 9 2014

MEMORANDUM FOR: The Honorable John S. Pistole

Administrator

Transportation Security Administration

FROM: John Roth John Roth

Inspector General

SUBJECT: Use of Risk Assessment within Secure Flight – Sensitive

Security Information
OSC File No. DI-14-2012

Attached for your information is our final letter report, *Use of Risk Assessment within Secure Flight — Sensitive Security Information*. This report is in accordance with the requirements of 5 U.S.C. § 1213(d). We incorporated formal comments from the Transportation Security Administration (TSA) in the final report.

The report contains three recommendations aimed at improving TSA Preê Initiative security. Your office concurred with one recommendation and did not concur with two. Based on information provided in your response, we consider Recommendation 1 resolved and open, Recommendation 2 resolved and closed, and Recommendation 3 unresolved and open. No further reporting is necessary for Recommendation 2.

Within 90 days of the date of this memorandum, please provide our office with a written response that includes your (1) corrective action plan and (2) target completion date for each recommendation. Also, please include responsible parties and any other supporting documentation necessary to inform us about the current status of the recommendation.

We are providing a copy of this report to the Department of Homeland Security's General Counsel. We are not releasing this report publicly because of its sensitivity.

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Major contributors to this report are Marcia Moxey Hodges, Chief Inspector; Angela Garvin, Lead Inspector; Amy Tomlinson, Senior Inspector; LaDana Crowell, Senior Inspector; and Rahne Jones, Inspector.

Please call me with any questions, or your staff may contact Deborah L. Outten-Mills, Acting Assistant Inspector General, Office of Inspections, at (202) 245-4015

cc: The Honorable Stevan E. Bunnell General Counsel

Attachment

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Review Request

The U.S. Office of Special Counsel (OSC) received a whistleblower disclosure concerning the use of a risk-based rule by the Transportation Security Administration's (TSA) Secure Flight program that may create a vulnerability in aviation security. The risk-based rule

. The disclosure also stated the Secure Flight program
. On April 28, 2014, OSC referred this allegation to the Secretary of Department of Homeland Security. The Department subsequently requested our assistance with this allegation.

Conduct of Review and Summary of Evidence Obtained

We assigned our Office of Inspections team currently assessing Security Enhancements to the TSA Pre✓™ Initiative to review this allegation. We interviewed the whistleblower and TSA senior officials involved in the risk-based rule decision-making process. We also analyzed documentation regarding these rules to determine whether an aviation security vulnerability exists.

We analyzed the following documents:

- Memoranda establishing the rule;
- Memorandum suspending the rule;
- TSA Office of Security Operations' evaluation of the rule; and
- Secure Flight program documentation evidencing rule status.

Summary of Results

We determined that	
usin	g risk-based analysis by TSA's Secure Flight Program
	However, TSA mitigated the risk on
March 7, 2014, by sus	pending the rule's use in the Secure Flight program. We
recommend TSA disco	ontinue using the rule until TSA
	pending the rule's use in the Secure Flight program. We

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Secure Flight Screening

TSA's Secure Flight program screens individuals prior to granting them access to an airport's sterile area. The program allows TSA to determine the level of security screening passengers should receive at the airport checkpoint. The program compares self-reported traveler information provided to TSA from air carrier reservations, such as name, date of birth, and gender, to lists of low-risk travelers, the Terrorist Screening Database No Fly and Selectee Lists, as well as to other intelligence-based data systems maintained by TSA and other Federal agencies.

Risk Assessn	nent Rule	P 10	
gels. The equip software that a result, the carr	r. Passengers are not requent used to screen care aids the Transportation Stry-on baggage belt runs or	ng generally involves the usuired to remove shoes, belts ry-on baggage contains thre ecurity Officer's review of the continuously rather than sto Officer has the ability to stop	s, laptops, liquids, or eat-recognition his baggage. As a pping at each bag.
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Sc	urce: OIG Analysis of TSA Data.	
ese passenger	s can then print boarding passes with the TSA Preê indicator.	
		Ī
A Leadershi	p is Aware of	
or to impleme	nting the Secure Flight risk assessment rules, TSA leadership	
nowledged	itting the secure riight risk assessment rules, risk leadership	
. TS	A officials considered that a terrorist operative,	

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TSA Suspend the Secure Flight Risk Assessment
Following rule implementation, TSA officials received complaints
the Assistant
Administrator for the TSA Office of Security Operations requested a 30-day suspension of the Secure Flight risk assessment rule for these passengers to assess the effect on TSA leadership said they suspended the rule because of operational efficiency challenges
On March 7, 2014, Secure Flight removed this rule from the risk assessment rules. Since suspension,
TSA is Developing Technology to Mitigate
To mitigate TSA is
acquiring Credential Authentication Technology (CAT) that will be capable of verifying passenger data. TSA plans to conduct CAT operational testing in the first and second quarters of calendar year 2015. CAT deployment will be a phased approach. When first released, CAT machines will have identity document authentication technology with the automated ability to detect fraudulent identity documents. In the second phase, CAT will have Secure Flight connectivity to verify that passenger identity documents match the information vetted by Secure Flight during the flight reservation process.

While the recommended rule suspension timeframe has passed, we have not received documentation that TSA reinstated the rule. Interviews with TSA senior leadership

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provided varied perspectives on the rule's future use. On June 27, 2014, we received a telephone call notifying us that TSA reinstated the rule. According to TSA officials, the rule's activation from June 18 to 24, 2014, was a mistake resulting from Secure Flight program updates. These officials also said upon discovery TSA corrected the mistake. In addition, our last correspondence on July 14, 2014, with Secure Flight Program officials indicates TSA has not instructed program officials to reinstate the rule.

We are making three recommendations to address this
Recommendations
We recommend that the TSA Assistant Administrator for the Office of Security Capabilities:
Recommendation 1:
Explore the feasibility of encrypting commercial aircraft carrier boarding passes
Recommendation 2:
Continue pursuing Credential Authentication Technology
We recommend that the TSA Chief Risk Officer:
Recommendation 3:
Ensure Credential Authentication Technology is fully functional
Management Comments and OIG Analysis

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We evaluated TSA's written comments and made changes to the report where we deemed appropriate. A summary of TSA's written response to the report recommendations and our analysis of the response follows. A copy of TSA's response, in its entirety, is included as appendix A. In addition, we received technical comments from TSA and incorporated these comments into the report where appropriate. TSA concurred with one recommendation and did not concur with two. We appreciate TSA's comments and contributions.

concurred with one recommendation and did not concur with two. We appreciate TSA comments and contributions.
Management Response to Recommendation #1: TSA officials did not concur with Recommendation 1. In its response, TSA said in 2012 it explored the cost and feasibility of encrypting commercial aircraft carrier boarding passes After engaging industry stakeholders, TSA decided not to adopt this approach because of limited data fields in some air carrier systems and encrypting boarding pass barcodes is cost prohibitive. TSA said it decided to pursue a more practical and affordable solution using a digital signature.
OlG Analysis: Although TSA did not concur with this recommendation, we consider TSA's actions responsive to the intent of Recommendation 1, which is resolved and open. We acknowledge TSA's previous efforts to encrypt boarding passes. This
recommendation will remain open pending our receipt of CAT Phase I and II timeframes milestones, and implementation dates.
Management Response to Recommendation #2: TSA officials concurred with Recommendation 2. TSA said it is pursuing CAT and awarded a contract in April 2014 to begin operational testing and evaluation of this technology.
OIG Analysis: We consider TSA's actions responsive to the intent of Recommendation 2 which is resolved and closed. No further reporting from TSA regarding this recommendation is necessary.
Management Response to Recommendation #3: TSA officials did not concur with Recommendation 3. TSA said it mitigates the current level of risk

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available and/or deployed by TSA.

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by a range of security procedures and technologies currently



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OlG Analysis: We consider TSA's actions nonresponsive to the intent of Recommendation 3, which is unresolved and open. Although TSA has developed tools and processes as security layers, these measures are not available at all airports. For
example, as of June 2014
. In addition, TSA Preê
lanes use walkthrough metal detectors for passenger screening, but this technology does not detect non-metallic items. Advanced Imaging Technology machines identify and display metallic and non-metallic items and potential anomalies concealed on a passenger, affording Transportation Security Officers enhanced capabilities to screen passengers and identify threat items. Using walkthrough metal detectors in TSA Pre✓™lanes limits TSA's security threat detection capabilities.
Further,
Further, need improvement.

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Appendix A **Management Comments to the Draft Report**

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601 South 12th Street Arlington, VA 30598

AUG 2 7 2014

Transportation Security Administration

INFORMATION

MEMORANDUM FOR: John Roth

Inspector General

U.S. Department of Homeland Security (DHS)

FROM:

John S. Pistole Administrator

SUBJECT:

Transportation Security Administration's Response to

DHS Office of the Inspector General (OIG) Draft Letter

Sensitive Security Information (OSC File No. DI-14-

2012)

Purpose

This memorandum constitutes the Transportation Security Administration's (TSA) response to the DHS Office of the Inspector General (OIG) draft letter report,

- Sensitive Security Information, dated July 21, 2014.

Background

The U.S. Office of Special Counsel (OSC) received a whistleblower disclosure concerning the use of a risk-based rule by the Transportation Security Administration's (TSA) Secure Flight program. On April 28, 2014, OSC referred this allegation to the Secretary of the U.S Department of Homeland Security. The Department subsequently requested the assistance of DHS OIG to review this allegation. OIG interviewed the whistleblower and TSA senior officials involved in the risk-based rule decision-making process. OIG also analyzed documentation regarding these rules to determine whether an aviation security gap exists.

OIG determined that

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Discussion

TSA takes whistleblower disclosures seriously and appreciates the work of the OIG during this review. TSA will use the information to assist in our ongoing efforts toward effective Risk-Based Security.

I seriously and appreciates the work of the OIG during this review.

gies to respend to the Agency's need to reduce cisions on the use of these tools, a d on calibrating the our security responsibilities while promoting and commerce. One of the tools that we use as through which TSA assigns a level. The current level of risk associated with the of security procedures and technologies currently at the underlying a alysis supporting assed and deemed an effective means of evaluating tion about whether and how to employ troach to screening lies within the broad statutory J.S.C. § 114 to co sider intelligence, assess risk, with the Agency's mission. Finally, in the 9/11 direct limited resources to providing the best blish risk-based priorities. The rule is consistent
sure and related report,
nformation. (OSC File No. DI-14-2012).
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procedures for passengers

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¹ TSA has broad ranging authority under 49 U.S.C. § 114, among other statutes, to consider intelligence, assess risk, and implement screening decisions consistent with the Agency's mission. See, e.g., 49 U.S.C. § 114(d) (1) and (2) (TSA is responsible for security in all modes of transportation that are exercised by the Department of Transportation); and 49 U.S.C. § 114(f) (1), (2) and (5) (TSA is mandated to distribute intelligence information related to transportation security, assess threats to transportation, and serve as the primary liaison for transportation security to the intelligence and law enforcement communities).



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In October 2013, TSA implemented criteria for identifying lower-risk passengers under the Secure Flight risk-based analysis initiative.3 This policy decision followed significant analysis of of lower-risk travelers. In addition to TSA's internal analysis, was assessed independently by Metron, Inc.4 Following the Secure Flight prescreening system, additional independent analysis conducted by the Civil Aviation Threat Working Group (CATWG)5 and the Homeland Security Studies and Analysis Institute (HSSAI)6 which separately and in conjunction with the two other risk assessment elements planned for implementation as part of Secure Flight risk-based analysis. During their assessment, CATWG analysts determined The HSSAI assessment concluded that the approach TSA had taken in developing and implementing based risk assessments was defensible.

Prior to implementing Secure Flight risk-based analysis, TSA used SFPD information to conduct automated checks against terrorist watch lists and as part of intelligence-based rules used to

⁴ Metron, Inc. is a scientific consulting company under contract to the DHS Office of Science and Technology that develops and applies mathematical methods for solving challenging problems in national defense and homeland security.

security.

The CATWG is comprised of intelligence analysts from DHS and 10 other intelligence Community agencies with expertise in civil aviation, and is chaired by a senior analyst from the National Counterterrorism Center (NCTC). Directly contributing to the results of the analysis were analysts from the Central Intelligence Agency, Federal Bureau of Investigation, NCTC, Federal Aviation Administration, and National Security Agency.

HSSAI is a Federal Control of Proceedings of the Central Control of the Central Control

⁶ HSSAI is a Federally Funded Research and Development Center (FFRDC) created to provide independent analysis of homeland security issues for the U.S. Department of Homeland Security, its components and agencies, and its partner organizations, as authorized in the Homeland Security Act of 2002 (Pub. Law 107-296, § 305 as codified in 6 U.S.C. § 185).

⁷ Merit scores reflect the accuracy of classification on a scale from 0.0 to 1.0, where 1.0 reflects perfect classification, 0.5 reflects the expected results from random classification, and a value of 0.0 indicating misclassification of passengers by high or low risk.

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³ See TSA's discussion of this initiative in its Privacy Act system of records notice (SORN), Privacy Act of 1974; Department of Homeland Security Transportation Security Administration-DHSTSA-019 Secure Flight Records System of Records, 78 Fed. Reg. 55270 (Sept. 10, 2013).



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identify potentially high-risk pas enger. TSA now u es this information to identify lower-risk travelers. These criteria, and the associated inclusion rates, must be viewed within the context of TSA's overall risk-based security approach and terrorist threats targeting commercial aviation.

Five key points of context are important to consider with respect to TSA's use of criteria to identify lower-risk travelers.

- Intelligence. Since the 9/11 terrorist attacks, the intelligence community ha transformed
 it capability to collect, analyze, and share terrorist intelligence information. TSA has
 direct access to aviation-related intelligence information that has fluidamentally improved
 ou internal analytical capability.
- Global Partners. TSA works globally with public and private partners, including foreign government, to improve the overall posture of aviation security.
- 3. Pre-Screening. Implementation of Secure Flight has automated matching against terrori t watch lists, known traveler lists, and other security-related data; and improved matching algorithms within Secure Flight has significantly reduced the percent of travelers who are incorrectly identified as being on a watch list. In addition, Secure Flight supports the application of intelligence-ba ed rules capability to better identify travelers who either may pose a higher threat to aviation security, or who may present a low risk to security. These capabilities provide TSA with 72-hour advance notice of Known or Suspected Terrorist (KST) travel and allow for adjustments to security measures to mitigate this elevated threat.
- 4. Detection. Improved detection capabilities now include advanced technology dual-view x-ray equipment, advanced imaging technology (AIT) equipment capable of detecting improvised explosive devices hidden beneath clothing, passenger screening canine team, improved explosives trace detection equipment, and a behavior detection program.
- 5. Random and Covert. TSA provides random Playbook activities at checkpoint, departure gates, and other areas of the airports. Our Federal Air Marshals (FAMs)

 In addition, all travelers, including known travelers, are subject to random screening to en ure unpredictable results, e.g., a traveler who might otherwise be eligible for expedited screening is provided standard screening.

At pre ent, intelligence information continues to identify threats to commercial aviation originating in foreign countries and involving attacks with improvised explo ive devices hidden either on the passenger or concealed in seemingly innocuous items commonly carried by travelers.

Travelers eligible for expedited screening (eligibility

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printed on the traveler's boarding pass and embedded in the boarding pass barcode) have already been checked against all high-t sk criteria, including: the No-Fly list, Selectee, and e-Selectee watch lists from the Terrorist Screening Center's (TSC's) Terror st Screening Data Base (TSDB); intelligence-based h gh-risk rules; the Do-Not-Board list maintained in conjunction with the Centers for Disease Control and Prevention (CDC). Following verification of their biographic and travel information against these high risk populations, passengers are then checked against low-risk populations using a known traveler number submitted with their airline reservation. Only travelers who have not matched against these previous checks are then considered for designation as low-r sk travelers, and only if they have not been disqualified for part cipation in TSA Prev TM stemming from a violation of TSA security rules.

Passengers designated as TSA PrevTM eligible subject to physical screening measures including a combination of randomly applied and required measures. Required physical screening measures include inspection and verification of travel documents (identification and boarding pass), x-ray inspection of all accessible property, and individual screening, in most cases through a walk-through metal detector (WTMD).

Travelers designated for expedited screening may be subjected to random security measures that include Behavior Detection Observation, explosives trace detection, explosives detection canine teams, and AIT at checkpoints where available. Additional random security measures are also employed at depar ure gates and other areas of the airport. As noted in the August 8, 2013, Action Memorandum (attached), the technologies and screening procedures for passengers designated for expedited screening far exceed international standards used for general aviation security.

As explained in the decision memorandum approving implementation , TSA considered the a series of potential mitigation options, the potential that a terrorist operative might

identified during Secure Flight pre-screening. However, in light of the totality of risk, TSA does not concur with the contention

that warrants immediate action.

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AJT equipment is available for use at some TSA Preê screening checkpoints and is requested as a preferred physical screening method by some passengers with surgical implants that would cause the WTMD to alarm.
ACTION MEMORANDUM: from Victoria Newhouse and Kelly Hoggan, to John S. Pistole, 7SA Preê
8, 2013, pp. 3 – 4



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Through the development and application of risk-based security principles, TSA has focused on developing effective and sustainable risk mitigation and risk management solutions to ensure our security measures are effective, flexible, sustainable, and focused on preventing catastrophic terrorist acts. Prior one-size-fits-all security measures concentrating on identifying certain highrisk passengers, finding dangerous objects, and otherwise attempting to eliminate risk are simply not sustainable and fail to provide the best security value to the American people.

An important part of providing the best security value to the American people is to identify lowrisk airline passengers so that TSA may better focus its limited security resources on passengers who are more likely to pose a threat to civil aviation. 11 The notion of identifying low-risk aviation passengers so that screening resources can be directed to higher-risk passengers predates the creation of the TSA. In 1997, the White House Commission on Aviation Safety and Security recommended that the Federal Aviation Administration (FAA) work with airlines to support the development and implementation of nascent automated passenger screening systems that separate passengers "into a very large majority who present little or no risk, and a small minority who merit additional attention."12

After creation of TSA, Congress and others have continued the theme of directing the Agency to allocate scarce resources to provide the best security value. For example, in its final report, the National Commission on Terrorist Attacks Upon the United States (the 9/11 Commission) recommended that:

"Hard choices must be made in allocating limited resources. The U.S. Government should identify and evaluate the transportation assets that need to be protected, set risk-based priorities for defending them, select the most practical and cost-effective ways of doing so, and then develop a plan, budget, and funding to implement the effort.... In measuring effectiveness, perfection is unattainable. But terrorist should perceive that potential targets are defended. They may be deterred by a significant chance of failure. 13.,

As directed by the 9-11 Commission and the Congress, TSA in fact is making hard choices to provide the most transportation security using the resources available. These choices include identifying low-risk passengers so more effort can be directed to high-risk passengers or those

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¹¹ See the corresponding discussion in the SORN that announced the TSA Preê Application Program, Privacy Act of 1974; Department of Homeland Security/Transportation Security Administration—DHS/TSA-021 TSA Pre TM Application Program System of Records, 78 Fed. Reg. 55274 (Sept. 10, 2013). Under that program, individuals submit personal data to TSA, which conducts a security threat assessment. Applicants who meet the standards of the assessment are issued a Known Traveler Number for use when traveling. Passengers with KTNs typically receive expedited screening at airports with TSA Pre-TM expedited screening tanes.

12 White House Commission on Aviation Safety and Security, Final Report to President Clinton, sec. 3.19 (Feb. 12,

^{1997),} found at www.fas.org/irp/threat/212fin-1.html).

13 See Final Report of the National Commission on Terrorist Attacks Upon the United States," page 391 (July 22,

^{2004).}

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for whom risk is unknown. As noted by the 9-11 Commission, perfection is unattainable; however, a broad-based, sustained effort may deter terrorists.

Congress has solidly suppo ted TSA's efforts to identify low-risk travelers for expedited screening in annual appropriations bills and in its oversight of TSA efforts in this regard. For example, in its report on the proposed fiscal year (FY) 2015 appropriations for the Department of Homeland Security, the Senate Approp lations Committee stated that:

"TSA should be commended for streamlining screening procedures for TSA Preê travelers, children under 12, senior citizens, flight attendants, and active duty military personnel. These expedited screening measures are beginning to yield security, budgetary, and economic benefits to both the agency and the flying public. 14.

Similarly, in its report on the proposed FY 2015 appropriations for DHS, the House Appropriations Committee stated that:

"The Committee is encouraged to see that TSA is actively pursuing effo ts to better focus its resources and improve the passenger experience by applying riskbased security measures to its screening procedures."

"While TSA Prest offers great promise; a critical mass of participants is required for the program to achieve its objectives of enhanced security and efficiency. Therefore, the Committee directs TSA to continue to accelerate TSA Pres TM enrollment. 15"

SA was well aware of the concerns about automating risk-based pre-screening
prior to implementing this policy decision.
Viewing this matter in context with the numerous other improvements made to aviation security urrent intelligence info mation, our counterterrorism mission, and other layers of security, the
ecision to automate designation for expedited screening or to
is a determination of the operational efficiencies gained or operational impact imposed
hat decision falls within the category of establishing aviation security standards and regulation
hat is statutorily the responsibility of the TSA Administrator. 16
demonstrates our continuing assessment of potential low-risk populations.
assessing risk supports increasing the efficiency and effectiveness of
assenger screening system by allowing TSA to focus limited resources on those passengers
bout whom we know less, while providing expedited screening for those we know more about

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¹⁴ U.S. Senate, Committee on Appropriations, Department of Homeland Security Appropriations Bill, 2015 Committee Report, S. Rept. 113-198, p. 71.

15 U.S. House, Committee on Appropriations, Department of Homeland Security Appropriations Bill. 2015

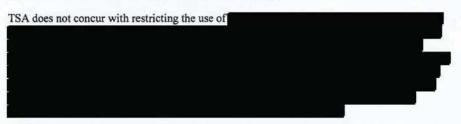
Committee Report, H. Rept. 113-481, p. 69. 16 See 49 U.S.C. § 114(d).

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either as identified members of a trusted traveler population, or as members of groups for which there is little evidence of threats to transportation security.



ENCRYPTING COMMERCIAL AIRCRAFT CARRIER BOARDING PASSES

TSA explored encrypting boarding pass barcodes and incorporating

Following discussions with Airlines for America (A4A) and the International Air

Transportation Association (IATA), TSA decided not to adopt this approach for two primary reasons. First, implementation is not feasible for some airline operators due to a 1 mited number of available boarding pass fields in their systems. These fields are currently used to encode other information, and requiring airlines

would be disruptive to conunercial business operations. Second, encrypt ng boarding pass barcodes is cost prohibitive. Airline stakeholders estimated the cost of compliance with a TSA security directive requiring barcode encryption was over \$500 million.¹⁷

Due to these considerations, TSA decided not to require encryption and adopted a more costeffective digital signature approach to address the concerns associated with

CREDENTIAL AUTHENTICATION TECHNOLOGY

Since 2009, TSA has pursued CAT, a system that would provide passenger prescreening information via a network connection to Secure Flight. The decision to leverage existing investments in Secure Flight and TSA's network infrastructure will significantly reduce industry cost and technical development while increasing the security of boarding pass data. TSA is moving forward with a phased implementation of CAT.

TSA's Office of Security Capabilities made a CAT award in April 2014. This award was for up to 12 systems that TSA will test against both functional and operationally requirements to assess suitability and effectiveness. Testing is scheduled to begin in fall 2014 and, pending success,

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¹⁷ INFORMATION MEMO from TSA Administrator John Pistole to DHS Secretary Janet Napolitano. Printed Airline Boarding Pass Vulnerability, October 25, 2012.

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should be completed in early 2015. At that time, TSA expects to award full rate production and begin deploying CAT systems at all federalized airports.



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U.S. Department of Homeland Security Transportation Security Administration (TSA)

Response to OIG Drs	aft Letter Report, Alle ed Use of the Risk-Based Rule Secure Flight
-	- Sensitive ecurity Information
Recommendation #1: boarding passes	Explore the feasibility of encrypting commercial aircraft carrier
	Cost and feasibility were explored with stakeholders in 2012. TSA re practical and affordable solution utilizing a digital signature.
Recommendation #2:	Continue pursuing Credent al Authentication Technology
contract to begin operat	pursuing Credential Authentication Technology and recently awarded a tional test and evaluation of this technology. Based on this contract the recommendation has been implemented and requests closure.
Recommendation #3:	Ensure Credential Authentication Technology is fully functional
	The current level of risk associated with is security procedures and technologies currently available and/or deployed
Attachment	

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t 2. Department of Homeland Security Office of Security Operations 601 South 12th Street Adjugator, VA 20598



ALIG - 8 2013

ACTION

MEMORANDUM FOR:

John S. Pistole

Administrator, Transportation Security Administration

FROM:

Victoria Newhouse /s/

Assistant Administrator, Office of Risk Based Security

Chair, Executive Risk Steering Committee

Kelly Hoggan /s/

Assistant Administrator, Office of Security Operations

Co-Chair, Executive Risk Steering Committee

THROUGH:

John Halinski

SUBJECT:

TSA Pre / TM Risk Assessment Rules.

ATTACHMENT:

1. TSA Pre JTM Risk Assessment Rules

. RBS Principals Meeting, August 1, 2013

PowerPoint Presentation, Version 6 -

Purpose

The purpose of this memo is to obtain approval to

TSA Pre ✓ TM expedited screening process.

Background

In January 2013, the RBS Executive Risk Steering Committee (ERSC) recommended implementing

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As that concept moved forward to DHS for concurrence, Acting Deputy Secretary Beers raised concern about using and asked for an independent evaluation of the before moving forward with that component piece. As a result, the decision was made to to allow TSA to move forward while external validation in process. On June 20, 2013, DHS Secretary Napolitano approved your request to implement TSA Preê Risk Assessment Rules for TSA Preê expedited screening. This approach expands Adopting the expanded is a reflection of our continuing assessments of potential low risk populations in support of our goal to expand the number of airports currently participating in TSA Prev TM and to achieve our goal of providing expedited screening to 25% of the traveling population by the end of calendar year 2013. This goal is further highlighted in the Senate Appropriations Committee FY2014 Report Language that requires you to certify no later than December 31, 2013, to the House and Senate Appropriation Committees that "...one in four air passengers that require security by the Transportation Security Administration is eligible for expedited screening without lowering security standards." Using low risk passengers was independently validated by Mctron Inc., and provided to TSA and DHS in the DHS S&T Rule Learning and Evaluation for TSA Secure Flight: Preliminary Results Report published on October 5, 2012. Discussion It is important to remember that all passengers undergoing expedited screening are subject to physical security screening measures commensurate with or greater than international security standards. The TSA Pre / TM Risk Assessment Rules do not use race, ethnicity, or national origin information. The approach taken to defining and implementing these risk assessment rules aligns with Secretary Napolitano's memorandum of April 26, 2013 regarding the nondiscriminatory use of race and ethnicity in screening and law enforcement activities. t for calendar year 2012, and the No Fly List contained in the Terrorist Screening Data Base (TSDB from December 2012), a baseline level of relative risk for the entire passenger population was established. As noted in the Metron report, statistical evaluation indicates that do correlate with risk with respect to acts of terrorism with an overall merit score of (merit in identifying both high and low risk passengers). Using to classify passengers as low-risk has a merit score of have very low utility for classifying high-risk as reflected in a merit scores of just

Merit score reflects the accuracy of classification on a scale from 0.0 to 1.0, where 1.0 reflects perfect classification, 0.5 expected from random classification, and a value of 0.0 indicating misclassification of passengers by high or low risk.

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Adding the classification element of a Secure Flight rule set increases the merit score for low-risk w velers to
The TSA ERSC established an integrated Project Team (IPT) consisting of representatives from Security Operations. Intelligence and Analysis, Security Capabilities and Risk Based Security offices to: 1) evaluate proposed from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 2) evaluate the relative risk of from a volume and systems risk perspective; 3) provide recommend the relative risk of from a volume and systems risk perspective; 3) provide recommend the relative risk of from a volume and systems risk perspective; 3) provide recommend the relative risk of from a volume and systems risk perspective; 3) provide recommend the relative risk of from a volume and systems risk perspective; 3) provide recommend the relative risk of from a volume and systems risk perspective; 4) provide recommend the risk perspective; 4) provide recommend risk perspective risk perspective; 4) provide risk perspective risk perspective risk perspective risk perspective risk perspective ri
During their analysis, the IPT identified three broad areas to consider rules alone. Of primary concern to IPT members is that
are in development (e.g., Credential Authentication Technology, boarding pass scanners; airline boarding pass scanning verification solution; but none of these approaches are likely to be implemented by the end of Calendar Year 2013. Possible mitigation actions presented by the IPT in the near term included adopting increasing the amount of random and
unpredictable screening performed in the TSA Pre / lane, frequently changing Each of these potential mitigation measures were associated with significant negative consequences or failed to address the specific issue of
The two secondary areas of consideration raised by IPT members were potential impact on TSA credibility and the impact on TSA Prevint Trusted Traveler program ento 1 entif the

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The ERSC considered several aspects of the proposed policy international security standards. The ERSC also considered the negative aspects of each of the mitigation options identified by the IPT in light of the expected introduct on of within the next 6 months. After discussing each of these matters, the ERSC decided to accept During ERSC del berations, several general principles were agreed upon to guide this policy recommendation. First, the ERSC concurred that we should establish as the baseline level of acceptable risk

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The overall passenger risk profile and the ERSC recommends Under the proposal agreed to by the ERSC, . The underlying assumption is that expedited screening for these low-risk passengers is provided at all domestic airport and entails expanding TSA Preê to the next 60 airports.

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The reverse logic of several of the above options is applicable as criteria for selecting where to apply the selecting where to apply the service application of the service application of the service application of the service application of intelligence information to inform the rules using similar risk logic that underscores FAMS flight scheduling and REFS activities. As example,

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In conjunction with existing TSA Prestan eligibility, other expedited screening initiatives, and Managed Inclusion volume projections, the ERSC conservatively estimates that about 30% of the traveling public could receive expedited screening by the end of calendar year 2013 using the recommended baseline

Next Steps:

Following approval of either recommendation 1 or 2 below, there remains a number of additional actions requiring completion prior to implementing TSA Pre
TM Risk Assessment Rules

- Finalize outreach and communications plan to include:
 - House and Senate authorizing and appropriations committees.
 - o TSA and DHS advisory committees
 - Privacy and Civil Liberties groups
 - Other government stakeholders (e.g., National Security Staff, Department of State, Department of Transportation)
 - TSA field leadership and workforce
 - Industry and trade associations
 - o General public
- Approval of the TSA Preê Risk Assessment Rules review procedure by DHS.
- DHS Privacy Office to transmit the updated Secure Flight Systems of Record Notice (SORN) to incorporate TSA Previt Risk Assessment to the Office of Information and Regulatory Affairs (OIRA) within the Office of Management and Budget (OMB), and to Congressional oversight committees for 10 day review period, and the Privacy Impact Assessment (PIA) on the DHS website.
- Publication of the SORN in the Federal Register for a period of 30 days.

Recommendation 1:

Approve

The IPT and ERSC will work to finalize specific low-risk

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Approve Och S. Pistele Modify **Needs More Discussion** Recommendation 2: Approve . The IPT and ERSC will work to finalize specific . As part of that effort, the ERSC will review and validate the current update to the Current Airport Threat Assessment (CATA) document. Disapprove Approve Modify **Needs More Discussion**

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