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**CBP's Non-Intrusive Inspection Equipment**  
**May Not Be Sufficiently Maintained**

Between 1995 and 2014, CBP spent more than \$1.9 billion on its Non-Intrusive Inspection (NII) Program to screen cargo at ports of entry to the United States. As part of the program, CBP awarded contracts and agreements for maintenance of the NII equipment, but did not verify its contractors performed maintenance to manufacturers' specifications according to a recent DHS Inspector General report. The report, OIG-15-53 "CBP's Oversight of Its Non-Intrusive Inspection Equipment Maintenance Contracts Needs Improvement," shows CBP could not assure that maintenance contractors met contractual requirements for service and repair of NII equipment.

We found CBP did not perform independent assessments of NII equipment service contractors' performance. Rather, agency personnel monitored NII operations using methods such as conducting daily meetings and reviewing field office utilization reports. CBP developed surveillance plans to oversee and measure contractor performance, but relied on contractor-submitted data instead.

CBP also relied on contractor-submitted data to determine whether the contractors met NII equipment maintenance requirements. CBP made this determination without performing any validation or verification of the contractor data. Without a process to validate maintenance data, and to evaluate and assess contractor work, CBP's NII equipment may not be repaired and maintained to retain full functionality and maximum useful life.

"Maintaining CBP's NII equipment is essential for protecting our Nation's ports of entry while maintaining the flow of legitimate trade," said Inspector General John Roth. "I am encouraged that CBP agreed with our recommendation to implement a plan to review contractor performance and verify contractor-submitted data. This is a positive step toward ensuring NII equipment functions effectively."